

DUPLICATE & MISSING TRANSACTION

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Fin-Soft strongly believes in Live Relationship with its valuable clients & we always try to provide you "THE BEST" services that is why we are regularly updating our software & adding lot more features to it.

We found out that most of our clients are taking back up of their database regularly & they won't find much difficulty. We are really appreciating that. Now we want to introduce the solution for "Missing Transaction" & "Duplication Of Transaction" for our valuable clients like you who find some difficulties in this area. For those clients we would like to enlighten that by taking back up of your database regularly you can save your lot of time

Duplication Of Transaction:

Following point should be taken in to consideration to reduce the chances of duplication of transaction.

- We kindly request you not to upload daily feed & weekly & monthly feed both in Franklin Templeton. It may create duplicate transaction entry.
- Due to duplication of transaction you may receive inaccurate report. To avoid such situation transfer files regularly.
- Take the back up & restorage of your database regularly which helps you a lot to avoid this situation. Kindly refer our pager sent on November 2, 2009 regarding Backup & Restorage of Database.

Missing Transaction:

Following point should be taken in to consideration to reduce the chances of duplication of transaction.

- Transfer the files on Sequential Bases.
E.g. first transfer the files of 2007 after that 2008 & after that 2009.
- Kindly check that whether you have done the proper Mapping of your clients or not.
- Kindly find out the reason for Missing Transaction. It may be as under:
 - I. Folios are not mapped: Please map the folio properly.
 - II. Clients are not mapped: Please map the clients properly.
 - III. Schemes are not mapped / defined: Kindly contact our support team

For any further queries kindly contact us. We are always ready to serve our valuable clients & provide them better services.